



ARNOLD JUNG

CONSULTANT AND BUSINESS COACH

KEY TOPICS & SKILLS

New learning methods, learning strategy & culture

Workshop facilitation & training course delivery

Leadership development & coaching

Transformation and change management

Design thinking

Customer success management

Business strategy development

Technology & digital adoption

VALUES

Ownership

Empathy

Authenticity

Growth Mindset & Positivity

QUALIFICATIONS

Master of Business

Administration, [Henley](#), UK

Certified systemic coach and consultant ([IOBC](#) certified) ([ICF certification](#) in progress)

[PROSCI](#) Change Management Certification

Design Thinking coach ([SAP](#))

ABOUT ME

Arnold Jung is a life-long learner who is passionate about development, learning, and innovation. Arnold assists his clients in building a sustainable competence strategy and becoming a learning organization by establishing ownership, engagement, and commitment to learning at all levels of the organization.

Arnold has over twenty-five years of experience as a business leader, project manager and consultant in learning, service design, digital transformation, and business strategy. He is a highly experienced project manager who has been responsible for numerous large and small transformation projects both domestically and internationally, involving process change, technology implementation, and learning strategy implementation.

With his extensive business experience and through empathy, listening, and stakeholder engagement he builds trust and delivers solutions to achieve positive results for both individuals and organizations he works with.

KEY PROJECTS & ACHIEVEMENTS

- Executive coach for senior global business leaders at Statkraft AS, part of a leadership development and transformation program (PwC Norge AS 2022-23)
- Development of a strategy and change management process for a joint HR strategy at the Church of Norway (PwC Norge AS 2022)
- Competency development and SAP adoption strategy for Nestlé's global IT division (SAP Norge AS 2018-2019)
- Strategy, set-up and management of a global customer adoption and subscription renewals function with a team-size of 53 employees distributed across multiple geographies and a revenue responsibility of 140 m € (SAP Norge AS 2016- 2021).
- Conceptualization, creation & go-to-market strategy of award-winning customer learning and community platform 'SAP Learning Hub' to move SAP's customer and partner training offerings to a digital-only model (SAP Norge AS 2013-2015)
- Concept creation and implementation of virtual live classroom training for SAP's global training division (SAP Germany 2009-2010)
- Business process development and learning content development for DHL International Ltd. to implement a global track & tracing system (DHL Systems Ltd. 2008-2009)



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